

# Dash Dogs Services Agreement

This agreement represents the Terms and Conditions required for use of ALL services provided by Dash Dogs.

I, the owner, am the legal owner of my dog/s and have submitted their details using the online Dash Dogs Registration Form.

All conditions within this agreement are applicable to any dogs that I own that participate in any services provided by Dash Dogs.

I, the owner, represent, understand and accept the following about my dog's BEHAVIOUR:

- There are risks associated with my dog being with other dogs in an off-lead environment
- Dash Dogs is not liable for any injuries or illnesses resulting during my dog's attendance
- I have disclosed all known history of my dog and confirm there is no history or sign of aggression, resource guarding or biting other dogs or humans
- My dog is frequently socialised on and off lead with other dogs
- My dog must attend a Suitability Assessment before using any Dash Dogs services if requested
- If at any stage my dog's behaviour causes Dash Dogs any health or safety concerns an Attendance Review process will commence. My dog may be asked not to attend until further Training is undertaken, and a return to using Dash Dogs services will require the Owner of Dash Dog's consent

I, the owner, represent, understand and accept the following about my dog's HEALTH:

- My dog has received the recommended level and frequency of vaccinations for:
  - Canine distemper, hepatitis, parvovirus, adenovirus, parainfluenza.
  - Leptospirosis.
  - Bordetella bronchiseptica ('kennel cough').
- My dog has not been exposed to any of the above in the last 21 days
- I have provided to Dash Dogs:
  - a photographic copy of my dog's most recent vaccination records; or
  - a copy of my dog's veterinary history including their most recent vaccination records.
- Titre testing or Alternative Health options must be confirmed in writing by my dog's veterinarian

- If at any stage Dash Dogs believes my dog is sick with a contagious illness they will place an immediate stand down on my dog's attendance until my dog has been cleared by a veterinarian, isolate my dog and/or return my dog immediately
- If my dog is entire / not desexed, Dash Dogs reserves the right to indicate when attendance is no longer acceptable until after my dog has been desexed
- I must inform Dash Dogs in writing if my dog attends another dog care facility
- If my dog attends a boarding kennel or overnight dog care facility, I will allow a 14-day stand down period before my dog participates in any Dash Dogs services
- If my dog is unwell, undergoes surgery or has any ongoing health issues, I must inform Dash Dogs in writing and cease my dog's participation in Dash Dogs services until cleared by a veterinarian
- If my dog undergoes surgery, they are unable to attend until any surgical sutures ('stitches') have been removed
- I must ensure any of my dog's meals are taken at least 2 hours prior to any Dash Dogs service
- I must inform Dash Dogs in writing if my dog has any known allergies or sensitivities
- If my dog attends another dog care facility, is unwell or shows any signs of illness, Dash Dogs reserves the right to implement a stand down period before my dog's next visit, at their discretion

I, the owner, represent, understand and accept the following about PAYMENTS:

- All services are payable in advance
- I must make payment for any service at least 1 week prior to the service date, to ensure it is received at least 2 business days prior to the service date
- Any remaining credit balance resulting from advance payment is refundable in full subject to the required service cancellation notice period
- A service cancellation notice period of 24 hours must be given in writing for full refund or credit of payment for that service
- A recurring booking cancellation notice period of 14 days must be given in writing; I am responsible for payment of recurring service bookings within the notice period
- Any payments made above the rate of services completed will be held in credit for a period of 90 days unless otherwise agreed in writing
- Cancellation of more than 1 Pack Adventure service in a 2 month period will void my entitlement to a recurring service discount and a casual rate will apply unless otherwise agreed in writing
- Pack Adventure rates are per adventure and include Pack Adventure and transport of your dog to/from the service location

I, the owner, represent, understand and accept the following about LIABILITIES:

- I confirm that my dog is currently registered, microchipped and does not have any Council warnings, classifications or restrictions
- I must update Dash Dogs immediately in writing of any changes to the information I have provided about myself and my dog
- I must ensure that Dash Dogs has the permission and access required to perform all agreed services
- I expressly waive and relinquish any and all claims against Dash Dogs and any of its employees or representatives, except those arising from negligence on the part of Dash Dogs
- I am liable for any medical care costs as a result of any injuries caused by my dog to any human/s or dog/s whilst participating in any Dash Dogs service
- I am liable for any costs associated with the repair or replacement of any property damaged by my dog whilst participating in any Dash Dogs service
- If any medical problems develop while my dog is in the care of Dash Dogs, and I am not available by telephone, I authorise Dash Dogs to do whatever they deem necessary for the safety, health and wellbeing of my dog. I agree to assume full financial responsibility for any and all costs incurred

Signature:

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Name:

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Date:

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